

General terms and conditions

Explanation of terms object = village (villas + hotel room), rental accommodation (mobile home, Spice Express, circus wagon) and camping pitch

Reservation:

The reservation of an object becomes binding on both sides with the confirmation of a fixed reservation by email, telephone or in person on site. Full payment is due with the reservation.

Arrival:

All overnight guests must be reported upon arrival and their identity papers must be presented. The overnight rate is payable in advance. All objects can be occupied from 2 p.m. All guests must be at least 18 years of age to stay overnight in the camping area without an adult. Please always drive at walking pace. Midday rest from 12 p.m. to 1.30 p.m. Quiet time 10 p.m. to 7 a.m.

Visitor:

Day visitors to the camping pitch report their visit to the campsite office and can stay free of charge until 8 p.m. Please use the parking spaces in the public and paid parking. Visitors who stay with their host pay the corresponding tariffs on arrival. No visitors are allowed in the village to protect your privacy. Unannounced visitors and parking offenders will be fined.

Departure:

All objects must be vacated by 11.00 a.m.

Pets: Pets are only allowed on the campsite and must also be registered.

Dogs must be kept on a short leash at all times and the dog feces must be disposed of in appropriate disposal points. Especially in the village and our rental accommodations, pets are NOT allowed.

Calm and discipline:

Be considerate of your neighbors and those around you, avoid noise or loud music. The rest and relaxation of the neighbor is to be respected. In general, the operation of radio and television etc. is only permitted at room volume.

Violate:

Violations of these regulations can result in payment result in a contractual penalty of up to CHF 500.00 (or adapted to the amount of damage) and immediate eviction from campsite. In severe cases, a report can be made to the competent criminal authority.

Credit cards:

We accept Visa Card and Mastercard, EC-Direct / Maestro, Postcard, Twint. You can of course also pay with cash. We only accept euros in notes. No payment with Reka Checks. For guests in the village and the rental accommodation, in addition to payment, it is mandatory to provide a credit card number as security for any damage.

Prices / exchange rate / payment:

Our prices are in Swiss Francs, VAT is included. We reserve the right to change prices. The exchange rate between Swiss francs and euros is 1:1.

Bank details:

Owner: Giessenpark GmbH - 7310 Bad Ragaz
Bank: Bank Linth LLB AG - 8730 Uznach
Account: 5088.7974.2003
IBAN: CH75 0873 1508 8797 4200 3
Clearing Nr.: 8731
Swift Code: LINSCH23



Cancellation of camping pitch reservations and

„No Show“:

Objects that are not occupied within 10 hours of the planned arrival can be assigned elsewhere by the administration, likewise, places that become vacant due to early departure.

Cancellation conditions - Valid for call objects

Cancellation up to 31 days before arrival:

A cancellation is free of charge for you up to 31 days before the date of arrival.

Cancellation 30 to 8 days before arrival:

50% of the package price based on your booking

Cancellation from 7 to 0 days before arrival:

100% of the package price based on your booking

Early departure:

Are decisions made by the guest. Early departures will be handled according to the cancellation rules. Payments already made at reception will also not be refunded.

Cancellation cost insurance:

We recommend that you take out private cancellation insurance. Usually all insurance or credit card companies offer the option of one Travel cancellation insurance.

Liability:

The guest and the persons accompanying him undertake to treat the object as well as the buildings, facilities, inventory etc. of the campsite with care. Damage caused by the guest himself or his accompanying person during the stay must be reported to the administration immediately and, with the exception of evidence of non-fault, compensated. Insurance is the responsibility of the guests.

Advertising:

Photography is permitted on the campsite. Management has the right to use photos for advertising purposes.

Data protection:

In the case of consent, the user agrees that his above-mentioned personal data, namely name, email address, home address, date of birth, interests for the purposes of advertising offered products through marketing campaigns of various kinds (sending newsletters by email) by Giessenpark GmbH processed. Should the above-mentioned data be changed and / or supplemented in the course of a communication process, the changed and / or processed data. By filling in the voluntary data fields, the user consents to the processing of this data. These consents can be withdrawn at any time.

Concluding remark:

No guarantees or refunds are made for bad weather, clothes and equipment, insurance and the effects of pandemic / epidemic or other higher powers guaranteed.

